

Celebrating people & opportunities to grow talent

Featuring Fin Smith & Graham Harper



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People are at the heart of Clyde Valley Group and supporting new, young talent to find opportunities and grow is key to the delivery of the Corporate Plan.

Fin Smith, Customer Services Director, Clyde Valley Housing Association

“The lockdown has really focused the mind on what matters when we're working with the team and our customers. We need to support people, not just from a housing perspective but from a people perspective. We're not a 'community-based' housing association but are a 'housing association based in our communities'. Many of our colleagues come from the local area and live with the people they help on a daily basis. Giving young people a chance is key. Our Apprenticeship scheme combines front-line work experience with support in achieving academic qualifications. Colleagues like Graham are so important in helping us to deliver the work we do.”

Graham Harper, Apprentice, Clyde Valley Housing Association

“I've always lived in Motherwell and my whole family stays here. I was studying a course at College but not really enjoying it. I was looking for something 'hands on' where I could really get involved and feel as if I'm making a difference. I spotted the Apprenticeship Scheme advertised by 'Routes to Work' and I applied. It was amazing to get the job.

I have been working across all the departments to get as much experience as possible ranging from helping to book-in repairs through to working in the tenancy sustainment team. When Covid hit, it was all 'hands-on-deck'.

I was helping with the team making calls to customers checking they were OK and if they needed a hand. Anything from making sure their home was OK during lockdown through to helping them find support whether it was health related or helping them to access foodbank support. People really appreciated us getting in touch and that made it all worthwhile.

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